



STEPPING STONES PARENT AND CHILD QUESTIONNAIRE April 2014

Number of questionnaires issued 20 – number returned 8.

Stepping Stones Responses – blue Italic

	Strongly Agree	Agree	Neither Agree/Disagree	Disagree	Strongly Disagree
1. My child enjoys coming to Stepping Stones Pre-School	7	1			
Parents Comments 1. Poppy loves coming to Stepping Stones and would love to come every day if I let her 2. Our daughter absolutely loves Stepping Stones!					
	Strongly Agree	Agree	Neither Agree/Disagree	Disagree	Strongly Disagree
2. My child was helped to settle into Stepping Stones Pre-School	6	2			
Parents Comments 1. Really kind and supportive. Plenty of attention and texts to parents a really good idea for reassurance 2. It worked well starting after his 3 rd birthday so when he started again in September he was already settled in. 3. The whole process was very easy for us! 4. Everyone at Stepping Stones have been brilliant with helping Isabel settle in.					
	Strongly Agree	Agree	Neither Agree/Disagree	Disagree	Strongly Disagree
3. Stepping Stones Pre-School is meeting the expectations I had for my child's pre-school education	4	4			
Parents Comments 1. I don't get much information on what they have learned i.e. letters or numbers or months of the year. Sometimes he'll come home with a song he's learned but otherwise I'm not sure – more frequent access to the learning journals maybe? <i>We are trying this term to put our planning on the notice board for you to look at – there is space for any suggestions. I hope this helps. We send learning journals home three times a year but you are welcome to look at them or take them home to read any time.</i>					

<p>2. Everything has been very positive so far</p> <p>3. I wasn't sure what to expect and feel it suits my child as a pre school. I like the flexibility and the soft routine approach as I am sure it will be more regimented at school.</p>					
	Strongly Agree	Agree	Neither Agree/Disagree	Disagree	Strongly Disagree
4. I would feel comfortable in approaching staff with questions, suggestions or a problem.	4	4			
<p>Parents Comments</p> <p>1. Sometimes difficult at drop off and pick up to try and have conversation and people often stop and talk in narrow space by door not very confidential and blocks door <i>Because of safety we have to stay on the door – I think that we will have to make appointments for confidential conversations, or wait until all children have arrived/left.</i></p> <p>2. It is unfortunate that some parents only experience of contact with staff is at drop off and pick up times – these times can seem very chaotic to a newcomer as there are so many parents arriving at the same times. I don't know what the answer is but if there were a member of staff available away from the main doorway for parents who do not feel comfortable asking questions in front of other parents.</p> <p>3. Drop off and pick up are usually quite hectic so don't feel there is a daily handover however I feel comfortable highlighting if there are any issues when I remember</p> <p><i>We are going to try and get parents to drop their children in the garden first, then bring in bags, scooters etc At pick we will try and get adults to pick up bags coats etc before collecting children.</i></p>					
	Strongly Agree	Agree	Neither Agree/Disagree	Disagree	Strongly Disagree
5. I receive enough information about my child's activities at Stepping Stones Pre-School?	3	3	1		
<p>Parents Comments</p> <p>1. Daily note on the board a good idea on what they've been doing</p> <p>2. We like to see the day's activities on the noticeboard when it is up to date. <i>Sorry we do occasionally forget to write it up if we have had a hectic last half hour!</i></p>					
	Strongly Agree	Agree	Neither Agree/Disagree	Disagree	Strongly Disagree
6. I feel the parent volunteer rota is a good idea	5	2	1		
<p>Parents Comments</p> <p>1. I wish I had more time to stay and help</p> <p>2. Lets parents see first hand what great opportunities the children have Enables staff to spend more time with children rather than doing snack and washing up.</p> <p>3. Not noticed yet!</p> <p>4. A very good idea but forget to sign up as miss looking at the board unless I am waiting. Maybe add something to sign up on the website.</p> <p><i>You are welcome to stay and play anytime, it is useful to us to know in advance so that we can plan walks or</i></p>					

cooking when we have an extra pair of hands! Please don't feel you have to stay for the whole session, help for an hour is always appreciated!

	Strongly Agree	Agree	Neither Agree/Disagree	Disagree	Strongly Disagree
7. I want Stepping Stones to continue with trips to the park and local area.	8				

Parents Comments

1. Brilliant idea, Poppy loves to talk about her trips.
2. The children really enjoy it! I think the trip to get books and go to the Busy Bee cafe was a great idea
3. If parents know what trips are planned for the week, we can offer to help as well if necessary. *Good idea – we will add to planning notice board.*
4. These walks have been a very positive experience for our daughter.

We are glad that everyone is enjoying trips in the local area. We certainly are and feel the children benefit greatly.

	Strongly Agree	Agree	Neither Agree/Disagree	Disagree	Strongly Disagree
8. My child is safe and well cared for at Stepping Stones Pre-School	7	1			

Parents Comments

We know that our daughter is very well cared for. One comment is that we are apprehensive when there is only one member of staff in the garden in case of emergency. *I agree, we occasionally open with only 2 members of staff on, when this happens we will do Active Play in the hall. Sometimes it is because of a toilet run to the hall we try and minimize this happening too often but if it is when people are arriving we ask another adult to stay.*

	Strongly Agree	Agree	Neither Agree/Disagree	Disagree	Strongly Disagree
9. I feel the children's behaviour is good at Stepping Stones Pre-School	3	5			

Parents Comments

1. Gentle but firm approach unstressed from all staff
2. Behaviour is a difficult issue for the age range and timing. I find tiredness and hunger and illness can affect behavior in different ways. Stepping Stones deals with individuals and are flexible which suits the group. *I agree, but I think that attending pre-school help build up stamina for "big" school. As pre-school is not compulsory we can be flexible on attendance.*
3. Always seems a calm and caring atmosphere.

	Strongly Agree	Agree	Neither Agree/Disagree	Disagree	Strongly Disagree
10. I feel I am given enough information about Stepping Stones Pre-School.	5	3			

Parents Comments

1. More regular newsletters would be good
2. We would still like the option of a paper copy of newsletters *We will photocopy some and have them on*

3. <i>the desk.</i>					
	Strongly Agree	Agree	Neither Agree/Disagree	Disagree	Strongly Disagree
11. I think Stepping Stones Pre-School is well led and managed.	5	3			
Parents Comments I think Nicky has shared her vision with the team and everyone is well managed. Evidence in Paige staying on and happy children					
12. Last year in the summer term we went on a train trip to Bradford on Avon on a week day with parents and siblings attending, would you like to do that again?	Yes	8			
Parents Comments Go to Bradford on Avon 7 Go to Dyrham Park 3 Other suggestions: <ol style="list-style-type: none"> 1. Bath city farm 2. Both! Happy to help with either 3. Avon Valley Country Park 4. Either would work but Dyrham is possible that would be lovely. The problem with parent attendance during the week can be difficult but lots of warning would work and a good way to meet other parents. 5. We like the idea of a train ride <i>We are thinking of trying Dyrham Park as they are offering a toddler walk which sounds really nice.</i>					

Have you any suggestions for Stepping Stones future planning?

Letter of the week – every child bring in an item beginning with the chosen letter each week and talk about it

Make pick up safer? Get children to sit on mat in coats etc to avoid congestions?